

January 2022

MID to resume late fees and disconnection practices in April 2022

Payment plans, financial assistance programs and community resources are available to help customers manage utility bills

In April 2022, the Modesto Irrigation District (MID) will be reactivating late fees and disconnection notices for non-payment. If you are behind on your monthly payments, we encourage you to contact MID's Customer Service Department and create a payment plan that can help get you back on track.

Aside from payment arrangements, there are many programs and services that can help you save money and energy. If you are currently experiencing a hardship, these tools can make paying your electric bill easier.

MID CARES – Your enrollment in MID CARES reduces your fixed monthly charge from \$20 to \$8 and includes a 23% discount on the first 850 kWh you use each month.

Medical Life Support Rate – Customers who need electricity for life-sustaining devices or who have a condition or disease that requires special heating or air conditioning may qualify for 50% off the first 500 kWh used each month.

Stanislaus County Emergency Rental Assistance Program – Stanislaus County, the City of Modesto and the Stanislaus Regional Housing Authority have partnered to implement a local Emergency Rental Assistance Program (ERAP) to assist households unable to pay rental and utility bills accrued during the COVID-19 pandemic (between April 1, 2020 and March 31, 2021).

For more information on these financial assistance programs and other community resources, please visit mid.org.

We thank our customers for your patience during these unprecedented times. Though we had to make temporary adjustments to our operations, MID has remained resilient in providing electricity to your homes, keeping water flowing to our local farms and delivering drinking water to the City of Modesto.