

A. Meter Tests

1. Any customer may, upon not less than five (5) days' notice, require the District to test the customer's electric meter.
2. A deposit will not be required from the customer for tests except when a customer, whose average monthly bill for an electric service is less than the amount stipulated in Appendix A, requests a meter test within six (6) months after the date of installation of the meter or more than once in any six- (6-) month period thereafter, a deposit as listed in Appendix A to cover the cost of the test will be required of the customer.
3. The amount deposited will be returned to the customer if the meter is found, upon test, to register more than 2% fast or slow under conditions of normal operation.
4. A customer shall have the right to require the District to conduct the test in the customer's presence or, if so desired, in the presence of any expert or other representative appointed by the customer. Such tests will only be performed during regular District business hours. A report giving the result of the test will be supplied to the customer within a reasonable time after completion of the test.
5. No meter which has an error in registration in excess of 2% under conditions of normal operation will be placed in service or allowed to remain in service.

B. Adjustment of Bills for Meter Error

1. When, as the result of any test, a meter is found to be more than 2% fast, the District shall refund, without interest, to the customer the overcharge based on the corrected meter readings for the period in which the meter was in use, not exceeding six (6) months, unless it can be shown that the error was due to some cause, the date of which can be fixed. In this case, the overcharge shall be computed back to such time, but not beyond thirty-six (36) months prior to the date the error is brought to the attention of the District.
2. If a meter for residential service, as the result of any test, is found not to register or to register less than 75% of the actual consumption, an average bill, or a bill for the electricity consumed but not covered by the bills previously rendered for a period not to exceed thirty-six (36) months, may be rendered, without interest, to the customer by the District.
3. If a meter for non-residential service, as the result of any test, is found to register more than 2% slow, the District may render a bill, without interest, for electricity consumed but not covered by bills previously rendered, for a period not to exceed six (6) months, provided that if the actual period of error exceeds six (6) months and the same can be definitely determined, the correction to be made, as herein provided, may cover such actual period, but not beyond thirty-six (36) months prior to the date the error is brought to the attention of the District.