

MID E-Release

Information Release



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MID SMART meter project reaches two-thirds mark **MID Commercial electric meter upgrades begin July 1**

The Modesto Irrigation District's SMART meter project is two-thirds complete, and MID is moving to convert its more than 12,000 commercial electric customers to advanced digital smart meters beginning July 1.

Since January of this year, the Modesto Irrigation District (MID) has replaced over 69,000 residential electric meters. This means almost two-thirds of the 107,000 MID electric meters due to be upgraded to digital smart meters have now been replaced. MID began limited testing of residential smart meters the last week of December 2008 and started full-scale deployment the week of Jan. 19, 2009.

MID will now begin installing commercial electric meters the week of July 1. Installation of commercial smart meters, originally scheduled for February, was postponed due to manufacturer delays in delivering the meters.

The switch to digital smart meters brings a host of customer benefits that include faster repairs during power outages.

"For commercial customers, smart meters hold the potential for more money to the bottom line – that's important in this tough economy," said Tom Kimball, MID Assistant General Manager for Transmission and Distribution. "The biggest benefit of digital smart meters is their ability to capture much more detailed information about minute-to-minute energy usage patterns. Maximum information means maximum opportunity for commercial customers to save energy."

Commercial electric meter upgrade details

- ***A power outage lasting approximately 15 minutes is necessary for worker safety*** to upgrade commercial electric meters.
- MID will notify all affected commercial customers by letter.
- At least 24 hours before commercial electric meters are upgraded, an MID technician will visit the business to make personal on-site notification to customers (unless the meter upgrade is pre-scheduled by appointment).
- Commercial customers may request a morning or afternoon appointment by email to meter@mid.org or by calling 209 526-7697.
- Commercial customers who have questions or need more information may call MID at 209 526-7697, Español 209 526-7365, or email to meter@mid.org.

Attachment:
MID SMART Meter Project Quick Reference Guide

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