

Q & A

Am I eligible for **STEP**?

You are eligible if you have a residential central air conditioner. You are **not** eligible if you have

- an evaporative (swamp) cooler, or
- a window or wall mounted unit.

How does **STEP** work?

MID installs a small "load control" device on your air conditioner. When **STEP** is needed, MID will signal your air conditioner to cycle off. Cycling does not harm your air conditioner. Overall power usage is reduced through the controlled cycling of thousands of air conditioners.

How long will my air conditioner be off?

When **STEP** is used, your air conditioner will be cycled off up to an average of 10 minutes each half-hour. Most people never notice when the **STEP** device is working. This time off should not increase the temperature inside your house.

Where does my **STEP** credit show up?

The \$5 per month, June through September, bill credit shows up on your monthly MID electric bill.

When will this device be installed?

STEP devices will be installed during 2011. You will not need to be at home for the installation since the device is attached to the air conditioner on the outside of your home or apartment. Information will be left for you when the device is installed. The first 500 valid applications are expected to have **STEP** devices installed. All other applications will be placed on a waiting list.

How do I get in **STEP**?

Fill out the application below, cut it off and return it with your MID payment, or in a separate envelope with postage to: MID Energy Management Department, P.O. Box 4060, Modesto, CA 95350-4060. Or bring it in to the MID office, 1231 11th Street, Modesto, between 8 a.m. and 5 p.m. Monday through Friday. Or place it in the drop box on 11th Street in front of the MID, available at any time.

MID THANKS YOU FOR GETTING IN **STEP!**
IF YOU ARE ALREADY IN **STEP, YOU DO NOT NEED TO REAPPLY.**

STEP is voluntary and you may cancel at any time.

Renters may participate with a landlord's signature on the **STEP** application.

Air conditioning equipment must have an accessible mounting location as determined by the installer. The installer may determine that installation is not possible due to the condition of the air conditioner.

If you have a question, please call (209) 526-7339.

STEP APPLICATION

MAIL WITH MID PAYMENT • MAIL SEPARATELY TO MID, P.O. BOX 4060, MODESTO 95352-4060 • DROP BY MID

I want to get in **STEP** and receive a \$5 credit on my MID bill each month for the Four month period of June through September. I (the customer and/or owner) give MID permission to install a load control device on my air conditioner(s) at the address below. An MID employee or authorized agent may have reasonable right of access to this device. I understand that if the installation occurs during the June-September period, my discount begins with the first complete billing period after the installation.

Customer Signature _____ Date _____

Home Phone _____ Work Phone _____

Landlord signature (rental units only) _____

Customer Name (Please Print) _____ Account No. (if available) _____

Service Address _____

City / State / Zip _____

I have a central air conditioner yes no

How many central air conditioners do you have in your home 1 or 2

The outside unit is located on the ground on the roof

If your air conditioner is in a fenced yard, is the gate locked? yes no



Please note: Wall, window and evaporative (swamp coolers) units are not eligible for the program.