

**A. District to Customer**

Any billing statement, notice, or other communication the District may give to any customer of the District pursuant to the Rate Schedules and Rules of the District will be given by telephone, U.S. Postal Service, or electronic media from the District's website. Written notices will be delivered at the address specified by the customer. If delivered via U.S. Postal Service to the customer's address specified in the application for electric service or addressed to the customer's last known address, enclosed in a sealed envelope. If the customer has selected a paperless billing option, written notices will be delivered to the on-line account on the District's website setup and maintained by the customer.

**B. Customer to District**

Any notice from any customer to the District pursuant to the Rate Schedules and Rules of the District shall be given to the District by the customer in person, by telephone, by electronic media to the District's website, or by the customer's authorized agent at the District's offices in Modesto, or by written notice properly enclosed in a sealed envelope and addressed to such office, postage prepaid, and deposited in any United States Post Office.