# **Electric Service Guide**





Contact MID's Electric Engineering Department (<u>electric.standards@mid.org</u>) with any questions about this Service Guide.

Check MID's website (<u>www.mid.org</u>) "Electric Service Guide" for the most current version of this Service Guide.

If you have any suggestions about improving this Service Guide, please complete the form on the last page of this Guide and return it to MID's Electric Engineering Department.

USE CAUTION WHEN DIGGING TO AVOID BURIED ELECTRICAL CABLES BEFORE DIGGING CALL USA (Underground Service Alert) 1 (800) 227-2600 or 811

### **Table of Contents**

1	Abbreviations								
2	Freque	Frequently Asked Questions							
3	Obtaining Overhead Electric Service								
	3.1	General Information							
		3.1.1	Apply for Electric Service	3					
		3.1.2	Locate the Panel	4					
		3.1.3	Proceed with Construction	4					
	3.2	Locations of Overhead Service							
		3.2.1	Point of Attachment	4					
		3.2.2	Two or More Buildings on One Lot	5					
	3.3	Clearances							
		3.3.1	Minimum Vertical Clearances for Residential Overhead Services	5					
		3.3.2	Minimum Clearances to Buildings	6					
	3.4	Meters							
		3.4.1	Meter Location-General	6					
		3.4.2	Unacceptable Locations for Electric Meters	7					
		3.4.3	Meter Height	8					
		3.4.4	Meter Working Space	8					
		3.4.5	Multiple Meter Panels	8					
		3.4.6	Sealing of Meters and Metering Equipment	9					
		3.4.7	Electric Utility Service Equipment Requirements Committee (EUSERC)	10					
4	Obtaining Underground Electric Service								
	4.1	Genera	al Information	10					
		4.1.1	Apply for Electric Service	10					
		4.1.2	Locate the Panel	11					
		4.1.3	Proceed with Construction	11					
	4.2	Meters	5	11					
		4.2.1	Meter Location-General	11					
		4.2.2	Unacceptable Locations for Electric Meters	12					
		4.2.3	Meter Height	12					
		4.2.4	Meter Working Space	13					
		4.2.5	Multiple Meter Panels	13					
		4.2.6	Sealing of Meters and Metering Equipment	13					
		4.2.7	Electric Utility Service Equipment Requirements Committee (EUSERC)	13					

# Residential Electric Service Guide

	4.3	I.3 Panel Replacements				
		4.3.1	Information Required Before the Site Visit	14		
		4.3.2	The Site Visit	14		
		4.3.3	Applicable Charges	14		
		4.3.4	Apply For A Permit	14		
		4.3.5	Construction and Inspection	15		
5	Inspec	ctions		15		
6	Project Scheduling Table					
7	Local Governing Authorities Within MID's Service Area					
8	MID Contact Information					

### List of Attachments

Drawing RES-001.1:	Minimum Requirements for Terminating Electric Services	18
Drawing RES-001.2:	Minimum Requirements for Terminating Electric Services Due to Power	
	Diversion	19
Drawing RES-002.0:	Service Drop Conductor Clearances	20
Drawing RES-003.0:	Clearance from Swimming Pools and Diving Boards	21
Drawing RES-004.1:	Single-Family Residential, Recessed Mounted Service Installation	22
Drawing RES-005.1:	Single-Family Residential, Surface Mounted Service Installation	23
Drawing RES-005.2:	Single-Family Residential, Surface Mounted Service Installation Due to	
	Power Diversion	24
Drawing RES-006.1:	Multi-Family Residential, Surface Mounted Service Installation	25
Drawing RES-006.2:	Multi-Family Residential, Surface Mounted Service Installation Due to Powe	r
	Diversion	26
Drawing RES-007.0:	Sample Site Plan	27
Drawing RES-008.0:	Riser Without or Below Eave	28
Drawing RES-009.0:	Bracing of Periscope Type Risers	29
Sample 1: Residential El	ectric Service Application	30
Sample 2: Residential Lo	bad Information Form	31
Form 1: Residential Elec	tric Service Application	32
Form 2: Residential Loa	d Information	33
Form 3: Area Map		34
Form 4: Service Guide C	Customer Input	35

#### **1** Abbreviations

The following abbreviations may be used throughout this Service Guide.

Amp	Amperes
CPUC	California Public Utilities Commission
EUSERC	Electric Utility Service Equipment Requirements Committee
GO	General Order
kW	Kilowatt
V	Volt
W	Watt

### 2 Frequently Asked Questions

*I have a home construction project that involves upgrading or replacing my main electric panel. Where should I start?* 

Contact our Electric Engineering Department and request a meeting with an Engineering Technician. Refer to the Area Map (page 34) for the appropriate phone number. It's a simple process where we come out to your home and determine if your new main electric panel will be in a location that meets applicable MID standards and the State of California General Order (GO) 95 and 128. There is no charge for the site visit, and it's typically scheduled within 2-5 business days. It will typically take about 30-45 minutes of your time. At this site visit we will need load information as well as a site plan. After this visit the Engineering Technician will create a design and get you a requirements packet with all of the requirements for your new electric service. This packet will also outline any inspections required by MID (i.e. trench, transformer pad, conduit, etc.) and you will be required to have an inspection for the main electric panel by your local governing authority prior to MID energizing your electric service. The requirements packet will also identify any fees or deposits MID requires before scheduling your project with our construction departments. Once you have completed your project responsibilities, deposits and/or fees have been paid, and all inspections, by MID and any local governing authorities have been completed, MID will schedule your project with our construction departments.

#### Does MID replace my main electric panel?

MID does not replace customers' service panels. MID will schedule the disconnection of service and reconnection of service to allow you to replace your main electric panel (by a licensed contractor or electrician). A "rewire" fee will be required.

# Where do I put my new main electric panel? Can I put it in the same place as my old panel?

You may be able to put the new panel in the same location as the old panel if that location meets our current standards. MID has the final say on the location of overhead and underground main electric service panels. In some instances you may have to relocate the panel when it is being replaced. Contact MID's Electric Engineering Department for specifics and schedule a site visit to go over possible panel locations. Refer to the Area Map (page 34) for the appropriate phone number for your area.

#### *Is there a fee to replace my main electric panel?*

Yes, MID charges for replacing or upgrading a main electric panel. Fees can be found in MID's Electric Service Rules, Appendix A (<u>www.mid.org/tariffs/</u>).

#### What size wires and riser do I have to install?

When an overhead main electric panel is replaced MID does not dictate the size of the riser or the riser wires. This is inspected by your local governing authority (i.e., City of Modesto, Stanislaus County, etc.) MID does dictate height and location of the riser. Refer to Drawing RES-001.1. See a list of local governing authorities on page 17.

# *Why do I have to replace my underground conduit when I replace or upgrade my electric service?*

If you replace a main electric panel which is served from an underground service, you will have to bring that electric service up to current MID standards. This may require you to replace the existing underground service wires and conduit to the underground service box. Contact MID's Electric Engineering Department for specific installation requirements or refer to Drawing RES-004.1 (page 22) and Drawing RES-005.1 (page 23).

#### *My electric service wires cross over my pool, is that safe?*

If done properly, it is safe to have your electric service wires over your pool provided that they satisfy height and wire type requirements. If you are constructing a new pool and you have an overhead electric service, contact MID's Electric Engineering Department. Refer to Drawing RES-003.0.

#### Can I convert the overhead service wires coming to my house to underground?

Yes, our Engineering Department can provide you the requirements and a cost estimate for you to convert your existing overhead service to an underground service.

#### Can I obtain three phase electric service at my residence?

Yes, provided you have met the minimum load requirements (see Rule 2, Section D, Item 2 of MID's Electric Service Rules) AND there is three phase service available. Contact MID's Electric Engineering Department for requirements and availability of Three Phase service.

#### *Is a permit required to replace my main electric panel (panel upgrade)?*

Yes, MID will not reconnect a main electric panel once the service has been disconnected until it has passed an electrical inspection by the local governing authority. See a list of local governing authorities on page 17.

2

How long is an inspection good for?

Typically an inspection is good for six (6) months from the date of the inspection.

*Is a permit required to replace my main breaker (meter clips, and/or bus bar)?* 

No, if you are only replacing the main breaker, meter clips, and/or bus bar to a residential main electric panel, you do not need an electrical permit. You can contact MID's Trouble Department at 209-557-1522, and they will schedule a troubleshooter to disconnect your electric service and stand by while you replace the main breaker. Then they will reconnect your service.

### 3 Obtaining Overhead Electric Service

#### 3.1 General Information

- Overhead electric service consists of electric wires running overhead from an MID pole to a customer's weatherhead and riser on a building.
- Riser material shall be galvanized rigid steel or intermediate metal conduit rigid steel.
   MID will not attach to risers made of PVC (except in the cases of service poles where the risers are PVC).
- New overhead services will be allowed provided the main electric panel is close to existing MID overhead facilities, or an overhead line extension can be built close to your panel, as long as overhead service is not prohibited by local jurisdiction.
- Normally residential overhead services will be limited to no greater than 400 Amps.

#### 3.1.1 Apply for Electric Service

- a) Contact MID to apply for service. Refer to the Area Map (page 34) for the appropriate phone number for your area. Provide the location of the proposed residence, Site Maps, proposed panel location, desired voltage, load information and the date service is requested. Refer to the Sample Load Form (page 31) and Sample Application (page 30). For a sample Site Map, refer to Drawing RES-007.0, page 27.
- b) Schedule a site visit with an Engineering Technician to meet on site and go over details of the proposed new service, as well as service location and panel locations.
- c) Line Extensions: When service will be more than the allowed distance from acceptable MID facilities, a line extension may be required (see Appendix B of MID Electric Service Rules). The line extension charge will be based on the total length of the extension to be determined by MID, less any free footage allowances. The total charge will be the calculated distance minus any free footage allowance, multiplied by the extension cost per foot (see Appendix A of MID Electric Service Rules for footage costs).

d) If easements will be required to bring service to the property, it is the customer's responsibility to provide, at no cost to MID, easements or right of ways needed to build the line extension.

#### **3.1.2 Locate the Panel**

Contact MID's Engineering Department to schedule a site visit to go over the panel location and any other requirements for the panel installation. MID has the final say on meter location, and some meter locations are prohibited by MID standards as well as the State of California GO 95. There are also requirements for meter height and access (see Section 3.4, Meters, and Drawing RES-001.1, page 18, for more information).

#### 3.1.3 Proceed with Construction

Do not begin construction without an MID-approved design.

- a) MID will field check the job site, prepare a design/job packet and forward the job to construction.
- b) Proceed with installation of the service. Please notify MID if the installation will be completed earlier or later than originally estimated so we may update our scheduling with construction.
- c) The panel must be inspected and tagged by the local governing authority (city or county). MID may perform some work in advance, but cannot make final service connections until the panel is tagged. See a list of local governing authorities on page 17.
- d) When tagged and ready for electricity, notify MID so construction can be scheduled.

#### 3.2 Locations of Overhead Service

#### 3.2.1 Point of Attachment

- a) In areas served from overhead lines, an overhead service drop will be installed from an MID distribution line to a riser with weatherhead on the customer's residence. The point of attachment shall be located such that it can be reached with a single span from MID facilities, and the span must maintain all required vertical clearances.
- b) The service drop should not cross the building being served nor should it cross buildings on adjacent properties.
- c) MID must be able to safely access the service riser and weatherhead to make final connection. The weatherhead must be within 24" of the edge of the roof line, not exceeding 6 feet in height above the roof, be securely braced, and be accessible with a 15-foot ladder with the base of the ladder on the ground.

d) Panels placed in unacceptable locations without consulting MID may result in customers having to relocate the panel or make modifications to the service at the customer's expense.

#### 3.2.2 Two or More Buildings on One Lot

If two or more dwellings or buildings are located on the same lot, consult with MID to determine acceptable meter locations before proceeding with the wiring of the buildings.

For multi-dwelling buildings built at the rear of non-commercial lots, if practical, and at the customer's request, MID may install separate service facilities to the rear building. The meters for the rear building shall be grouped together at a suitable location at the rear building.

#### 3.3 Clearances

All local, State, Federal and applicable Clearances shall apply.

On a customer's request an MID Engineering Technician will schedule a site visit with the customer (or contractor). At this site visit the Engineering Technician will provide an acceptable service drop attachment point (typically the service riser) which will ensure it meets all applicable required clearances from doors, windows, roofs, buildings and stairs.

The minimum clearances from ground, structures, and other objects for overhead service wires are outlined in California Public Utilities Commission's (CPUC) General Order 95. These clearances are shown in Drawing RES-002.0, page 20.

#### 3.3.1 Minimum Vertical Clearances for Residential Overhead Services

- a) Clearances of overhead conductors above thoroughfares in public areas:
  - Above the center portion, 12 feet horizontal from the curbs: 18 feet
  - At the curb line (from the level of the street, not the sidewalk): 16 feet

(Where there is no curb, the curb shall be taken as the outer limit of possible vehicular traffic.)

- b) Clearances over Residential Property:
  - Private roads and other areas accessible to agricultural equipment: 16 feet
  - Private driveways or other areas accessible to vehicles: 12 feet
  - Areas accessible to pedestrians only: 12 feet

- c) Clearances over pools:
  - Consult MID's Engineering Technician for an acceptable point of connection to maintain all required clearances from pool surface, diving structures, or viewing platforms.
  - Minimum clearances are shown on Drawing RES-003.0, page 21.

#### 3.3.2 Minimum Clearances to Buildings

- a) Minimum clearances from the service wires to the building being served:
  - Generally, a minimum of 18 inches crossing no more than 4 feet of the roof. Allow a maximum of 6 feet above the roof to permit MID personnel access.
- b) The riser shall be a minimum of 18 inches above the roof line for MID to make connection of the service wires.
  - If the riser height is more than 30 inches above the roof line, the customer **must** brace the riser with a brace kit.
  - If the riser must go under an eave, **contact an MID Engineering Technician**. A suitable dead-end insulator must be installed prior to the riser being attached to the wall. MID will not connect to screw-in, dead-end insulators.
  - If there is limited access to the customer's panel, the maximum overall height of the riser is limited to 16 feet above ground level.
- d) Other buildings on the same premises: 2 feet minimum
- e) Buildings on other premises: 8 feet minimum.
- f) Local governing authorities may have different requirements; consult them when applying for a permit.
- g) Horizontal and vertical clearances from windows, doors, fire escapes: 3 feet minimum.

#### 3.4 Meters

#### 3.4.1 Meter Location-General

a) To ensure that a satisfactory meter location is selected and that adequate space is provided, MID should be consulted while the residence is in the preliminary planning stage. Installation of additional facilities or relocation of facilities can be prevented by early consultation with MID.

6

- b) The following basic location requirements shall apply in all cases:
  - All locations for meters and metering equipment are subject to MID approval.
  - Meters shall be capable of being reached quickly and conveniently 24 hours a day for construction, operation, maintenance, inspection, testing or reading, without requiring those seeking access to climb over or remove obstacles; or to obtain special permission or security clearances. Truck access may be required.
  - Meters and metering equipment installed on or recessed in the external surface of any building shall have a clear working and standing space entirely on the property of the customer being served.

#### 3.4.2 Unacceptable Locations for Electric Meters

Meters and metering equipment shall not be installed:

- a) In any location that is hazardous to equipment or persons or unsuitable for entry, such as:
  - Any elevator shaft
  - Any doorway or hatchway
  - Directly over any stairways, ramps, or steps
  - Any area accessible through a trapdoor, hatch way, or by means of a ladder.
- b) In any place where vibration, moisture, excessive temperature, fumes, or dust may damage the meter or interfere with its operation.
- c) On any portion of a building where future landscaping, fencing, or other building construction will make the meter inaccessible.
- d) Within any enclosed area that contains or will contain gas meters.
- e) Within any locked facility in which MID would be denied access at any time of the day.
- f) Indoors.
- g) Where they will interfere with traffic, sidewalks, driveways, or where they will obstruct the opening of doors, or windows, or in any location which may be considered hazardous.

#### 3.4.3 Meter Height

The requirements for meter height, which is the vertical distance between the center line of the meter socket and ground level/standing surface shall be:

• 48" minimum – 75" maximum for single meter residential services and meter pedestals (see Drawing RES-001.1, page 18).

#### 3.4.4 Meter Working Space

- a) The width of clear and level working space shall be 36" minimum for a single meter installation, with a minimum of 10" from the center line of the meter socket to the closest wall or obstruction.
- b) The depth of the clear and level working space in front of the electric meter must be a minimum of 36" for a residential electrical service.

#### 3.4.5 Multiple Meter Panels

a) Where the installation requires more than one meter for service to the premises, each meter, main disconnect and sub-panel shall be permanently marked with an identification plaque (NOT PAINTED) by the customer to properly identify the portion of the premises being served (i.e. units, suites, buildings, etc.).

Each building, unit, or suite being served must also have a permanent address to identify the unit being served.

b) Identification plaques for meters, disconnects, and sub-panels shall be made of plastic, brass, aluminum, or other approved non-magnetic material, with the letters engraved or raised and being a minimum of ¼" tall. The engraving must be deep enough or raised enough as not to be obscured by painting of the tag.



#### **Electric Service Guide**

#### Residential



c) The tag is to be attached to a non-removable section of the panel with a high strength 5-minute epoxy. Other types of adhesive WILL NOT be accepted. (Refer to the examples of properly installed placards above.)

#### 3.4.6 Sealing of Meters and Metering Equipment

All meters and enclosures for meters, metering equipment, and service entrances (the area prior to the meter) will be sealed by MID. The MID seal shall not be broken or removed except by an authorized MID representative. No person is permitted to tamper with, remove, replace, or in any way interfere with a meter or its connection as placed by MID. Questions about electric service should be referred to MID's Engineering Department.

Fees may apply for tampering, removal, replacement, or for interfering with MID equipment.

# 3.4.7 Electric Utility Service Equipment Requirements Committee (EUSERC)

EUSERC is an organization whose purpose is to promote electric service requirements among the utilities. MID is a member of and supports EUSERC. As such, when a customer applies for service within MID's service area, the equipment chosen must meet EUSERC requirements.

### 4 Obtaining Underground Electric Service

#### 4.1 General Information

- Underground electric service consists of electric service wires being run underneath the ground from MID secondary locations to the customer's main electric panel.
- Service conduit shall be Electrical Grade PVC Conduit, Schedule 40 PVC for all horizontal sections and Schedule 80 for all vertical sections.
- New underground electric service will be allowed in areas where existing underground MID facilities have already been installed, customer is willing to pay to MID the cost to convert from an overhead service to an underground, or there is an ordinance or District in place that prevents new overhead electric services.
- Normally residential underground services will be limited to no greater than 400 Amps.
- No combination current transformer cabinet and meter socket panels may be used for residential services.

#### 4.1.1 Apply for Electric Service

- a) Contact MID to apply for service (call (209) 526-7337 or visit 1231 Eleventh Street, Modesto, California). Provide the location of the proposed residence, Site Maps, proposed panel location, desired voltage, load information and the date service is requested.
- b) Schedule a site visit with an Engineering Technician to meet on site and go over details of the proposed new service, as well as service location and panel locations.
- c) Line Extensions: When service will be more than the allowed distance from acceptable MID facilities (see Appendix B of MID Electric Service Rules), a line extension may be required. The line extension charge will be based on the total length of the extension to be determined by MID, less any free footage allowances. The total charge will be the calculated distance minus any free footage allowance, multiplied by the extension cost per foot (see Appendix A of MID Electric Service Rules for footage costs).

d) If easements will be required to bring service to the property, it is the customer's responsibility to provide, at no cost to MID, easements or right of ways needed to build the line extension.

#### 4.1.2 Locate the Panel

Contact MID's Engineering Department to schedule a site visit to go over the panel location and any other requirements for the panel installation. MID has the final say on meter location, and some meter locations are prohibited by MID standards as well as the State of California General Order 128. There are also requirements for meter height and access (see Section 4.2, Meters, and Drawing RES-004.1, Drawing RES-005.1, and Drawing RES-006.1, pages 22-25, for more information).

#### 4.1.3 Proceed with Construction

Do not begin construction without an MID-approved design.

- a) MID will field check the job site, prepare a design/job packet and forward the job to construction.
- b) Proceed with installation of the service. Please notify MID if the installation will be completed earlier or later than originally estimated so we may update our scheduling with construction.
- c) The panel must be inspected and tagged by the local governing authority (city or county). MID may perform some work in advance, but cannot make final service connections until the panel is tagged. See a list of local governing authorities on page 17.
- d) When tagged and ready for electricity, notify MID so we can schedule completion of the work with construction.

#### 4.2 Meters

#### 4.2.1 Meter Location-General

- a) To ensure that a satisfactory meter location is selected and that adequate space is provided, MID should be consulted while the residence is in the preliminary planning stage. Installation of additional facilities or relocation of facilities can be prevented by early consultation with MID.
- b) The following basic location requirements shall apply in all cases:
  - All locations for meters and metering equipment are subject to MID approval.
  - Meters shall be capable of being reached quickly and conveniently 24 hours a day for construction, operation, maintenance, inspection, testing or reading, without requiring those seeking access to climb over or remove

obstacles; or to obtain special permission or security clearances. Truck access may be required.

 Meters and metering equipment installed on or recessed in the external surface of any building shall have a clear working and standing space entirely on the property of the customer being served.

#### 4.2.2 Unacceptable Locations for Electric Meters

Meters and metering equipment shall not be installed:

- a) In any location that is hazardous to equipment or persons or unsuitable for entry, such as:
  - Any elevator shaft
  - Any doorway or hatchway
  - Directly over any stairways, ramps, or steps
  - Any area accessible through a trapdoor, hatch way, or by means of a ladder.
- b) In any place where vibration, moisture, excessive temperature, fumes, or dust may damage the meter or interfere with its operation.
- c) On any portion of a building where future landscaping, fencing, or other building construction will make the meter inaccessible.
- d) Within any enclosed area that contains or will contain gas meters.
- e) Within any locked facility in which MID would be denied access at any time of the day.
- f) Indoors.
- g) Where they will interfere with traffic, sidewalks, driveways, or where they will obstruct the opening of doors, or windows, or in any location which may be considered hazardous.

#### 4.2.3 Meter Height

The requirements for meter height, which is the vertical distance between the center line of the meter socket and ground level/standing surface shall be:

 48" minimum – 75" maximum for single meter residential services and meter pedestals (see Drawing RES-004.1, Drawing RES-005.1, and Drawing RES-006.1, pages 22-25).

#### 4.2.4 Meter Working Space

- a) The width of clear and level working space shall be 36" minimum for a single meter installation, with a minimum of 10" from the center line of the meter socket to the closest wall or obstruction.
- b) The depth of the clear and level working space in front of the electric meter must be a minimum of 36" for a residential electrical service.

#### 4.2.5 Multiple Meter Panels

a) Where the installation requires more than one meter for service to the premises, each meter, main disconnect and sub-panel shall be permanently marked with an identification plaque (NOT PAINTED) by the customer to properly identify the portion of the premises being served (i.e. units, suites, buildings, etc.).

Each building, unit, or suite being served must also have a permanent address to identify the unit being served.

- b) Identification plaques for meters, disconnects, and sub-panels shall be made of plastic, brass, aluminum, or other approved non-magnetic material, with the letters engraved or raised and being a minimum of ¼" tall. The engraving must be deep enough or raised enough as not to be obscured by painting of the tag.
- c) The tag is to be attached to a non-removable section of the panel with a high strength 5-minute epoxy. Other types of adhesive WILL NOT be accepted. (Refer to the examples of properly installed placards on pages 8 and 9.)

#### 4.2.6 Sealing of Meters and Metering Equipment

All meters and enclosures for meters, metering equipment, and service entrances (the area prior to the meter) will be sealed by MID. The MID seal shall not be broken or removed except by an authorized MID representative. No person is permitted to tamper with, remove, replace, or in any way interfere with a meter or its connection as placed by MID. Questions about electric service should be referred to MID's Engineering Department.

Fees may apply for tampering, removal, replacement, or for interfering with MID equipment.

# 4.2.7 Electric Utility Service Equipment Requirements Committee (EUSERC)

EUSERC is an organization whose purpose is to promote electric service requirements among the utilities. MID is a member of and supports EUSERC. As such, when a customer applies for service within MID's service area, the equipment chosen must meet EUSERC requirements.

#### 4.3 Panel Replacements

If relocating, replacing, or upgrading an electric meter for any reason, contact MID's Electric Engineering Department. A site visit will be scheduled at the residence to discuss project requirements, evaluate locations for the main electric panel, and ensure the technical aspects are appropriate and meet MID's current standards. MID will make sure the meter panel is located and sized to meet MID's current standards. There is no fee for this preliminary inspection. There is, however, at minimum a "rewire" fee for all panel replacements and upgrades within MID's service area (see Appendix A of MID's Electric Service Rules).

#### 4.3.1 Information Required Before the Site Visit

- Customer name and phone number or email
- Project location address
- The plan (relocate, replace, or upgrade service).

#### 4.3.2 The Site Visit

The Engineering Technician will meet the customer (or contractor) on site to go over acceptable main electric panel locations, project requirements and to ensure technical aspects are addressed. The customer will be provided with an Engineering Request Form outlining the service type and voltage of the service. A copy of this Engineering Request Form should be kept by the customer.

#### 4.3.3 Applicable Charges

There is a "rewire" fee charged for all panel replacements, relocations, and upgrades inside of MID's Service Area (see MID's Electric Service Rules for current fee amounts). However if there are any extensive changes to MID facilities at the customer's request, or extensions beyond MID's free extension allowances, other customer charges may be included specific to the project. If this is the case, the Engineering Technician will prepare a package outlining requirements as well as a cost estimated.

#### 4.3.4 Apply For A Permit

A permit is required from the local governing authority making sure the installation is in compliance with all applicable building codes as well as the National Electric Code. See a list of local governing authorities on page 17.

#### 4.3.5 Construction and Inspection

Once all approvals have been obtained, construction can begin to have the main electrical panel installed. There are two (2) sets of inspections needed:

- The local governing authority must inspect and approve the panel installation. See a list of local governing authorities on page 17.
- After installation and approval by the local governing authority, MID's Engineering Technician must verify that the installation is ready, has been inspected and is safe to have the power turned on. A service crew will be notified and the panel will be energized in 7-10 business days. The Engineering Technician can schedule a specific date and time if preferred.

#### **5** Inspections

Facilities constructed by either the customer or his/her builder/contractor must be constructed according to MID standards and all applicable building codes. If the MID Engineering Technician determines that any of the customer/contractor installed facilities do not meet MID standards, the customer/contractor will be responsible for making the necessary changes at his or her cost. MID cannot energize the electric service until ALL customer work has passed MID's inspection and has also passed an inspection from the local governing authority.

# 6 Project Scheduling Table

Step	Party	Typical Time Required by MID	Action
1	Customer		Send final set of site plans to MID's Electrical Engineering Department for review and design.
2	MID	10 business days	Engineering Technician designs the electric layout and sends the installation agreement and one marked-up copy of site plan to the Customer.
3	Customer		Pay any charges, return a signed installation agreement, and return completed Residential Load Information Form with all relevant dates regarding construction and service requirements. Both must be returned to MID. Obtain all necessary permits from the local governing authority.
4	MID	10 business days	Engineering Technician designs engineering drawing(s), materializes and assembles the work order.
5	Customer		Call USA to locate underground utilities, install conduit and substructures, return Application for Electric Services to the Customer Service Department, request MID and local governing authority to inspect conduit, substructure, transformer pad, and electric facilities.
6	MID	3 business days	MID inspects trench, conduit, substructures, and transformer pad. This stage repeats itself until you satisfactorily pass inspection.
7	Customer		Close trench, pull service conductors to agreed location, connect conductors to panel. Local governing authority inspects electric facilities. Your facilities pass inspection and you request service.
8	MID	7 business days pending weather and scope of project	Meter Department wires instrument transformers, where required; MID construction installs transformer, primary cables and secondary cables where needed. MID reviews the local governing authority inspection tag to verify equipment conformance; if the equipment passes, the meter is set and the panel is energized.

#### Residential

### 7 Local Governing Authorities Within MID's Service Area

#### **City of Modesto Building Department**

1010 Tenth St. 3rd Floor Modesto, CA 95353 Phone: 209-577-5232

#### **Stanislaus County Building Department**

1010 Tenth St. Suite 3500 Modesto, CA 95354 Phone: 209-525-6557 Fax: 209-525-7759

#### San Joaquin County Building Department

1810 Hazelton Ave. Stockton, CA 95205 Phone: 209-468-3121

#### **City of Riverbank Building Department**

6617 3rd St. Riverbank, CA 95367 Phone: 209-863-7128

#### **City of Ripon Building Department**

259 N. Wilma Ave. Ripon, CA 95366 Phone: 209-599-2613 Fax: 209-599-2183

#### 8 MID Contact Information

#### **Modesto Irrigation District**

1231 Eleventh Street (P.O. Box 4060) Modesto, CA 95354 (Modesto, CA 95352) Electrical Engineering Department<sup>1</sup> Phone: 209-526-7468 Fax: 209-526-7357

#### 2 Phone: 209-874-2328 Fax: 209-874-9656

**City of Waterford Building Division** 

101 E St.

Waterford, CA 95386

**City Of Oakdale Community Development** 455 S. Fifth Ave. Oakdale, CA 95361 Phone: 209-845-3625 Fax: 209-848-4344

#### **City of Escalon Building Department**

2060 McHenry Ave. Escalon, CA 95320 Phone: 209-691-7460 Fax: 209-691-7439

<sup>&</sup>lt;sup>1</sup> Contact the MID Engineering Technician assigned to the area (see map on page 34).



Drawing RES-001.1: Minimum Requirements for Terminating Electric Services

#### **Electric Service Guide**



Drawing RES-001.2: Minimum Requirements for Terminating Electric Services Due to Power Diversion



Drawing RES-002.0: Service Drop Conductor Clearances



Drawing RES-003.0: Clearance from Swimming Pools and Diving Boards



Drawing RES-004.1: Single-Family Residential, Recessed Mounted Service Installation



Drawing RES-005.1: Single-Family Residential, Surface Mounted Service Installation



Drawing RES-005.2: Single-Family Residential, Surface Mounted Service Installation Due to Power Diversion



Drawing RES-006.1: Multi-Family Residential, Surface Mounted Service Installation



Drawing RES-006.2: Multi-Family Residential, Surface Mounted Service Installation Due to Power Diversion



Drawing RES-007.0: Sample Site Plan





Drawing RES-008.0: Riser Without or Below Eave



Drawing RES-009.0: Bracing of Periscope Type Risers

Residential

		ENTIAL E Ce appli	LECTRIC CATION	
CSR Name:	MID U: Deposit Amount:	SE ONLY	NEW A	AETER INSTALLATION
	0		Map grid seq #:	
Account #:	Of reason for waiving:		Franchise District:	
Svc Pt #:			# of lights:	Watts:
Rental Agreement:	Approved by:	Date:	Tax District:	Bill Code:
Today's date: 0-10-2014 Type of Service: Electric	c Service 🛛 Lighting	Service re	equest date: 12/31	y on? 🖸 Yes 🔳 No
1. Applicant is:	Owner Agent	Renter	r	
2. Billing name: Sample Br	rown			
2. Contraction	Legal Name of Responsib	le Party	Modesto	95358
3. Service address:			City	Zip Code
10010	Street			0 = 0 = 0
4. Mailing address: <u>1234 Sa</u>	ample Street		Modesto	95358 Zip Code
<ol> <li>Mailing address: <u>1234 Sa</u></li> <li>Home phone: <u>209-526-5</u></li> </ol>	ample Street 5555 Cell: 209-5	555-0000	Modesto City E-Mail:	95358 Zip Code
<ol> <li>Mailing address: <u>1234 St</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> </ol>	5555 Cell: 209-5	555-0000	Modesto City E-Mail: birth: 01/01/1950	95358 Zip Code
<ol> <li>Mailing address: <u>1234 St</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> <li>Driver's license number: <u>1</u></li> </ol>	Street           ample Street           5555           23-45-6789           D1234567	555-0000 Date of State:	Modesto City E-Mail: birth: 01/01/1950 California	95358 Zip Code
<ol> <li>Mailing address: <u>1234 St</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> <li>Driver's license number: <u>8</u>.</li> <li>Employer: <u>Brown Consulation</u></li> </ol>	Street           5555         Cell: 209-5           23-45-6789         D1234567           Iting         Cell: 209-5	555-0000 Date of State:	Modesto City E-Mail: birth: 01/01/1950 California Work phore	95358 Zip Code
<ol> <li>Mailing address: <u>1234 St</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> <li>Driver's license number: <u>1</u></li> <li>Employer: <u>Brown Consu</u></li> <li>Name of co-applicant:</li> </ol>	Street           5555         Cell: 209-5           23-45-6789         D1234567           Iting         Cell: 209-5	555-0000 Date of State:	Modesto City E-Mail: birth: 01/01/1950 California Work phore	95358 Zip Code
<ol> <li>Mailing address: <u>1234 Sa</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> <li>Driver's license number: <u>8</u></li> <li>Employer: <u>Brown Consu</u></li> <li>Name of co-applicant:</li> <li>Relationship to applicant</li> </ol>	Street           ample Street           5555           23-45-6789           D1234567           Iting	555-0000 Date of State:	Modesto City E-Mail: birth: 01/01/1950 California Work phon Date of b	95358 Zip Code
<ol> <li>Mailing address: <u>1234 Sa</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> <li>Driver's license number: <u>1</u></li> <li>Employer: <u>Brown Consu</u></li> <li>Name of co-applicant: <u>10. Relationship to applicant</u></li> <li>Co-applicant's social security social sec</li></ol>	Street           5555         Cell: 209-5           23-45-6789           D1234567           Iting	555-0000 Date of State:	Modesto City E-Mail: birth: 01/01/1950 California Work phone Date of b Cell phone:	95358 Zip Code
<ol> <li>Mailing address: <u>1234 Sa</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> <li>Driver's license number: <u>1</u></li> <li>Employer: <u>Brown Consu</u></li> <li>Name of co-applicant:</li> <li>Relationship to applicant</li> <li>Co-applicant's social security</li> </ol>	Street           Street           5555           23-45-6789           D1234567           Iting           :           :           :           :           :           :           :           :           :           :           :           :           :           :           :           :           :           :           :	555-0000 Date of State:	Modesto City E-Mail: birth: 01/01/1950 California Work phone Date of b Cell phone: Work phone:	95358 Zip Code ne: 209-555-0001 irth:
<ol> <li>Mailing address: <u>1234 St</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> <li>Driver's license number: <u>1</u></li> <li>Employer: <u>Brown Consu</u></li> <li>Name of co-applicant:</li> <li>Relationship to applicant</li> <li>Co-applicant's driver's license</li> <li>Co-applicant's driver's license</li> <li>If rental, name of landlore</li> </ol>	Street           Street           S555           23-45-6789           D1234567           Iting           :	555-0000 Date of State:	Modesto City E-Mail: birth: 01/01/1950 California Work phone Date of b Cell phone: Work phone:	95358 Zip Code
<ol> <li>Mailing address: <u>1234 Sa</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> <li>Driver's license number: <u>1</u></li> <li>Employer: <u>Brown Consu</u></li> <li>Name of co-applicant:</li> <li>Relationship to applicant</li> <li>Co-applicant's social security.</li> <li>Co-applicant's driver's license and the security of t</li></ol>	ample Street Street Cell: 209-5 23-45-6789 D1234567 Iting Cell: 209-5 Cell: 20	555-0000 Date of State:	Modesto City E-Mail: birth: 01/01/1950 California Work phone Cell phone: Work phone:	95358 <i>Zip Code</i> ne: 209-555-0001 irth:
<ol> <li>Mailing address: <u>1234 Sa</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> <li>Driver's license number: <u>1</u></li> <li>Employer: <u>Brown Consu</u></li> <li>Name of co-applicant:</li> <li>Relationship to applicant</li> <li>Co-applicant's social sec</li> <li>Co-applicant's driver's license</li> <li>If rental, name of landlor</li> <li>Landlord/property mana</li> </ol>	street street street Street Cell: 209-5 23-45-6789 D1234567 Iting curity number: cense number: ger phone number:	555-0000 Date of State:	Modesto City E-Mail: birth: 01/01/1950 California Work phone Date of b Cell phone: Work phone:	95358 Zip Code ne: 209-555-0001 irth:
<ol> <li>Mailing address: <u>1234 Sa</u></li> <li>Home phone: <u>209-526-5</u></li> <li>Social security number: <u>1</u></li> <li>Driver's license number: <u>1</u></li> <li>Employer: <u>Brown Consu</u></li> <li>Name of co-applicant:</li> <li>Relationship to applicant</li> <li>Co-applicant's social security. Co-applicant's driver's license driver's drise driver's driver's driver's driver's drise driver's driver's</li></ol>	Street Street Street Cell: 209-5 Cell: 209	555-0000 Date of State:	Modesto City E-Mail: birth: 01/01/1950 California Work phone Date of b Cell phone: Work phone: Work phone: Go to www.mic	95358 Zip Code ne: 209-555-0001 irth: es number & State (liet if other). J.org/yourhome/ 1

Sample 1: Residential Electric Service Application

#### **Residential**

Modesto Irrigatio ATTN: Electrical E PO Box 4060 1231 11 <sup>th</sup> Street	n Distrie Inginee	ct ring							
Modesto, Californ	ia 9535	2							
Fax: (209) 526-73	57								
						Date:	6/9/2015		
Project:	Samp	ole							
Location (Street):	1234	Sample	Street						
Owner (Name):	Sam	le Brow			Tele	enhone:	$(209) \cdot 52$	6-5555	
Addresses	100.4	C 1				.phone.	(200) 02	0 0000	
Audress:	1234	Sample	street					1.00114	
Engineer (Name):	Engi	neer/Arcl	nitect		Tele	ephone:	(209) 52	9.0000	
Address:	4321	Sample .	Ave.						
Estimated Date R	eady for	Service:	12/31/2	015	Pre-Construction I	Meeting D	ate: 6/3	1/2015	
					Begin Rough	Grading D	ate: 8/3	1/2015	
General Informat	ion				2-2-3-1 Hough		0.0		
	-		10						
Approximate Squ	are Foo	tage: 22	10						
Electric Load Info	rmation	1							
	Initial		Future			Initial		Future	6
Stove/Oven	1.28	kW		kW	Water Heater	4	kW		kW
Refrigerator	11.8	Amps		Amps	HVAC	3.2	kW		kW
Clothes Dryer	1.8	kW		kW	Receptacles	40	Amps		Amps
Pool Heater	1.1				Lighting Miss Motors	1.2		20	
Welders	1.0	Amps	20	Amps	Flectric Car Charger	-	nr	2.0	пг
Title			20		Licetile car charger	- IC			
Total Initial Conne	ected El	ectrical Lo	ad:	22.4 kV	V Size Main	Fused Sw	itch:	200	Amps
Total Future Conr	ected E	lectrical L	oad:	24.0 kV	V Estimated Date o	f Future L	oad: <u>TI</u>	3D	
Do you anticipate	installa	tion of a S	olar Phot	tovoltaic S	ystem? (circle one)	Yes	No	Decline	to State
	sired l	circle one		erhead	Underground	\ \	$\bigcirc$		
Type of Service D	esireu. (	circle one	100/04		Onderground			10/01/	0015
Type of Service De	Ve	oltage:	120/24	0Wires	s: <u> </u>	mated Ini	tial Date:	12/31/	2015
Type of Service De Phase:			Ify or Aut	ocad form		A CONTRACTOR	applicatio	on	
Type of Service De Phase: Site Plan: (X)	One sit	e plan in o	in of Aut	ocau iom	nat on a CD is provided	with the	applicatio		
Type of Service De Phase: Site Plan: (X) ( )	One sit Emaile	e plan in o d electron	ic file to	electric.sta	nat on a CD is provided andards@mid.org	with the	аррисанс		
Type of Service D Phase: Site Plan: (X) ( )	One sit Emaile	e plan in o d electron	ic file to g	electric.sta	nat on a CD is provided andards@mid.org	l with the	аррисато		
Type of Service De Phase:	One sit Emaile	e plan in o d electron	ic file to g	electric.sta	nat on a CD is provideo andards@mid.org —	l with the	аррисато		
Type of Service De Phase:	One sit Emaile	e plan in d d electron	ic file to g	electric.sta	nat on a CD is provideo andards@mid.org —	l with the	аррисанс		
Type of Service De Phase:	One sit Emaile	e plan in o	ic file to g	Office	nat on a CD is provided andards@mid.org  e Use Only	l with the			
Type of Service De Phase:	One sit Emaile	e plan in o d electron	ic file to g	Office	nat on a CD is provided andards@mid.org  e Use Only	I with the	Date:		





MID USE ONLY						
CSR Name:	Deposit Amount:		NEW METER	INSTALLATION		
			Map grid seq #:			
	Or reason for waiving:					
Account #:			Franchise District:			
Svc Pt #:			# of lights:	Watts:		
Rental Agreement:	Approved by:	Date:	Tax District:	Bill Code:		

Please fill out application completely, sign and return to MID Customer Services Division. In accordance with MID Rules & Regulations, a deposit of \$200 or two times the highest monthly bill may be required to activate

Тос	lay's date:			Service request date:			
Тур	e of Service:	Electric Service		Is the power currently	on? 🖸 Yes 🔲 No		
1.	Applicant is:	Owner	□ Agent	Renter			
2.	Billing name: _						
3.	Service addres	Legal SS:	Name of Responsibl	e Party			
		Street	:	City	Zip Code		
4.	Mailing addres	S:Street		City	Zip Code		
5.	Home phone:		Cell:	E-Mail:			
6.	Social security	number:		Date of birth:			
7.	Driver's license	number:		State:			
8.	Employer:			Work phon	ne:		
9.	Name of co-ap	oplicant:					
10.	Relationship to	applicant:		Date of bi	rth:		
11.	Co-applicant's	s social security numbe	î:	Cell phone: .			
12.	Co-applicant's	s driver's license numbe	er:	Work phone:			
13.	lf rental, name	of landlord/property m	nanager:				
14.	Landlord/prop	erty manager phone n	umber:				
	Signature (requ	uired):					
				ID verification: Driver's Licens	e number & State (list if other)		
	Print	Name			Date		

Note: In accordance with published MID regulations, supporting documents and/or ID may be required.

### **Residential Load Information Form**

Modesto Irrigati ATTN: Electrical PO Box 4060 1231 11 <sup>th</sup> Street Modesto, Califo Fax: (209) 526-7	on Distric Engineer rnia 95352 357	t ing 2							
						Date:			
Project:									
Location (Street	):								
Owner (Name):					Tele	ephone:			
Address:									
Engineer (Name	):				Tele	ephone:			
Address:									
Estimated Date	Ready for	Service:	_		Pre-Construction	Meeting Da	ate:		
					Begin Rough	Grading Da	ate:		
General Informa	ation								
Approximate Sq	uare Foot	age:							
Electric Load Inf	ormation	U							
	Initial		Future			Initial		Future	
Stove/Oven	initial	kW	Tuture	kW	Water Heater		kW	Tuture	kW
Refrigerator		Amps		Amps	HVAC		kW		kW
Clothes Dryer		kW		kW	Receptacles		Amps		Amps
Pool Pump		HP		HP	Lighting		kW		kW
Pool Heater		kW		kW	Misc. Motors		HP		HP
Welders		Amps		Amps	Electric Car Charger				
Total Initial Con	nected Ele	ectrical Lo	ad:	kW	Size Main	Fused Swi	tch:		Amps
Total Future Cor	nnected El	lectrical L	oad:	kW	Estimated Date o	f Future Lo	oad:		
Do you anticipat	e installat	tion of a S	olar Phot	ovoltaic S	<u>ystem</u> ? (circle one)	Yes	No	Decline t	o State
Type of Service	Desired: (	circle one	) Ov	erhead	Underground				
Phase:	Vo	ltage:		Wires	:Est	mated Init	tial Date:		
Site Plan: (X) ()	One site Emailed	e plan in c l electron	lfx or Auto ic file to <u>e</u>	ocad form electric.sta	at on a CD is provided ndards@mid.org	l with the	applicatio	on	

Signature of Applicant

Office Use Only							
Application	Yes	Checked By:	Date:				
Complete	□ No	If no, explain: _					
-							



Form 3: Area Map



### Service Guide Customer Input Form

The Modesto Irrigation District strives to provide excellent customer service. In an effort to improve our Service Guides, this form is provided so you can share your comments and suggestions. Please fill out this form and submit it with along with your comments. Please be as specific as possible. Once the form is complete, email the form to our Standards Department at <u>electric.standards@mid.org</u>, or mail the form to the Modesto Irrigation District office, attention Electrical Standards.

Modesto Irrigation District Attn: Electrical Standards PO Box 4060 Modesto CA, 95352-4060							
Name:			Date:				
Phone Number:		Email:					
Indicate which Service Guide you	r comments	pertain to:					
<ul> <li>Residential</li> <li>Agricultural</li> <li>Commercial and Indust</li> <li>Temporary</li> </ul>	trial	<ul> <li>Solar Photovoltaic</li> <li>Electric Vehicle</li> <li>Residential Subdivision</li> <li>Street Lighting and Miscellaneou</li> </ul>					
	Not Effective	Somewhat Effective	Effective	Very Effective	N/A		
Organization of Service Guide							
Requirements Were Clear							
Effectiveness of Sample Forms							
Effectiveness of Drawings							
Effectiveness of Service Guide							
Comments:							

